

Dec 2013 Survey - responses received incomplete or too late for input into electronic devices

which method would you prefer to use to book you appointment?

online 3

what times would you prefer the surgery to open?

after 6pm 1

before 9am 1

other health services you would like to see provided locally?

physiotherapy 1

NHS dentist 2

walk-in centre 1

list any improvements you would like to see:-

all current services perfectly adequate

if there's a fair bit of money around the whole reception area could do with a re-vamp

continuity - being able to see the same GP at all times

none

no improvements needed

cant think of any

other comments

friendly staff & quick appointments

very caring attitude

good doctors & other medical staff

Convenience & great staff

friendly kind caring doctor and staff

the best medical practice in Beeston my son is 18 he's been with them ever since he was born and we'd never change his practice

dr jacklin is very thorough, we always get appointments when required

"the nursing home books my appointments"- never met reception, never been to the surgery (waiting times etc)

taken good care of me and showed a lot of attention

ease of access

"About you" responses

age group	17-34	3	35-54	6
	55-74	4	over 75	1
sick or disabled		3		
ethnic group	white	10	asian/asian british	1
	black british		1	